## Regional Extension Center Workgroup Charter

Workgroup Name: Regional Extension Center Co-Chairs: TBD

Workgroup

Meeting Frequency: Bi-weekly, begin 5/26/2009, 9 AM Consultants: Alana Ketchel,

<u>alana.ketchel@stanfordalumni.org</u> Lynn Barr, lynnbarr@berkeley.edu

#### Areas of Responsibility

Revise and finalize a strategic plan for a California-based REC including a tactical model for REC operations and evaluation and sustainability metrics for the REC

- Incorporate diverse stakeholder views and participation into the plan
- Incorporate the workgroup's strategic plan into the state strategic plan

#### Decisions Governed: Decisions Not-Governed:

REC model, services provided, operational plan, sustainability model, list of REC potential candidates Choice of REC

## Strategic Plan Straw Model:

#### Overarching Goals of the REC:

- 1. Facilitate purchase and meaningful use of electronic health records (EHRs) by 85% of physicians and 55% of hospitals including 45% of critical access hospitals by 2014 to meet Federal goals.
- 2. Provide services to improve health care quality, safety and efficiency
- 3. Share and disseminate best practices in health IT adoption and use

## Priority Audience(s):

Public hospitals, Critical Access Hospitals, FQHCs, underserved/rural providers, small or solo practice primary care physicians

# **Objectives to Carry Out Goals:**

Subcommittee 1. Facilitate purchase of and meaningful use of electronic health records (EHRs)

- Determine EHR Requirements
  - Reporting
  - Interoperability
  - Certification
  - Readiness Assessments (Macro and Micro)
- Determine Preferred Vendor System Selection Process
  - Vendor RFPs
  - Standard contract forms
  - H/W bundling
  - Price
  - Training
  - Support
  - Maintenance
- Financing options and sustainability
  - Matching funds for REC
  - Financing options for targets
  - Determine sustainability model

Subcommittee 2. Provide services to improve health care quality, safety and efficiency

- System installation/oversight/project management
- Workflow redesign quality/safety, efficiency, claims management
- o Provider education CME

# California Health and Human Services Health Information Technology Workgroups

Workforce training and internships

Subcommittee 3.

Share and disseminate best practices in health IT adoption and use

- o Process for collecting best practices
- Mechanism for sharing best practices
- o Develop Quality Improvement Plan to evaluate REC services
  - Reporting plan and evaluation metrics
  - PDSA cycle (Plan, Do, Study, Act)

## **Tactical Plan Components:**

Detailed description of programs listed above, total number of users served, penetration of priority targets, jobs created, budget to include REC and satellite location capital requirements, personnel, facilities, travel and entertainment, supplies, cash flow, stimulus money forecast, matching funds forecast.

## Resources/Team Members:

| Name           | Affiliation | E-mail | Phone #  | Role     |
|----------------|-------------|--------|----------|----------|
|                |             |        |          | Co-Chair |
|                |             |        |          | Co-Chair |
|                |             |        |          | Co-Chair |
| Subcommittee 1 |             |        | <u> </u> |          |
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| Subcommittee 2 |             |        | <u> </u> |          |
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| Subcommittee 3 |             |        | •        |          |
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## Linkage to Other Workgroups:

· Must integrate workforce and loan requirements

# **Proposed Timeline**

| Weekly Milestones  | Tasks and Deliverables (events in bold)                                    |  |  |
|--------------------|--|--|--|
| ,                  |  |  |  |
| May 22, 2009       | Draft charters and straw strategic plans for all workgroups                |  |  |
|                    | <ul> <li>Begin needs assessment, market analyses</li> </ul>                |  |  |
| May 29, 2009       | Workgroup Kick-off   |  |  |
|                    | Identify co-chairs   |  |  |
|                    | <ul> <li>Gain consensus on charters and revise as necessary</li> </ul>     |  |  |
|                    | <ul> <li>Split workgroup into subcommittees based on objectives</li> </ul> |  |  |
| June 5, 2009       | Determine subcommittee decision points and associated                      |  |  |
|                    | information needs  |  |  |
|                    | Establish subcommittee governance  |  |  |
|                    | Develop first meeting date and agenda                                      |  |  |
| June 12, 2009      | Hold 1 <sup>st</sup> subcommittee meetings                                 |  |  |
|                    | Submit progress report to workgroup co-chairs                              |  |  |
| June 19, 2009      | Hold 2 <sup>nd</sup> subcommittee meetings                                 |  |  |
|                    | Complete needs assessments, market analyses                                |  |  |
| June 26, 2009      | Hold final subcommittee meetings   |  |  |
|                    | Gain consensus on draft outline for subcommittee plan                      |  |  |
|                    | Submit progress report to workgroup co-chairs                              |  |  |
| July 3, 2009       | Finalize detailed outline for subcommittee plan                            |  |  |
|                    | Workgroups Closed to New Members – July 1                                  |  |  |
| July 10, 2009      | Hold full workgroup meeting  |  |  |
|                    | Integrate subcommittee plans into single workgroup plan                    |  |  |
| July 17, 2009      | CHHS HIT Summit – Report on Draft Strategic Plans                          |  |  |
|                    | Individual workgroups report out, gather feedback                          |  |  |
| July 24, 2009      | Workgroups revise and write up plans based on comments                     |  |  |
| July 31, 2009      | Final draft strategic plans submitted to Deputy Secretary                  |  |  |
| August 7, 2009     | CA HIT Advisory Board Meeting  |  |  |
|                    | <ul> <li>Present and gather feedback on workgroup plans</li> </ul>         |  |  |
| August 14, 2009    | Submit final strategic plans   |  |  |
| August 28, 2009    | First draft of grant due (if applicable)                                   |  |  |
| September 11, 2009 | Submit Grant (if applicable)   |  |  |